## **Terms and Conditions**

Claim a FREE digital copy of the Masterclass Recipe Guide and enter the Prize Draw for a Chance to Win William Curley's book Couture Chocolate

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.

Promoter: Lakeland Dairy Sales Limited, Kingfisher House, 21-23 Elmfield Road, Bromley, Kent BR1 1LT. Registered in Ireland Number: 90464

# **Eligibility:**

- 1. Entry is open to bona fide chefs and caterers resident in the UK or Ireland aged 18 or over, except employees and their immediate families of the Promoter, and each of their group companies, their agents or anyone professionally connected with the promotion.
- 2. Internet access, a valid email address and business address required.

# **Competition Mechanism:**

- **3.** Any qualifying entrant may enter the Prize Draw. The permitted number of entries per entrant is one. Any entrant who enters more than once will be disqualified.
- **4.** Entries for the Competition must be made by **Midnight Friday 30th April 2023** using the dedicated form on www.lakelanddairies.com/foodservice found here.
- **5.** Prize Draw entries must be made in the manner and by the closing date specified in the Competition Notice and in these terms and conditions. Failure to do so will disqualify the entry.
- **6.** All Prize Draw entries are made free of charge. There is no purchase requirement to enter the Prize Draw and there is no charge to register for use of the website.
- **7.** All qualifying entrants will receive a digital copy of the Masterclass Recipe Guide PDF via email.
- **8.** Once the competition closes, five entrants will be selected at random by Lakeland Dairies Foodservice no later than 10 days after the competition closes to win five cases (12x1L) of Comelle Soft Serve Ice Cream Mix. If there is no response from the selected winners within 7 days, the prize will be forfeited.
- **9.** Lakeland Dairies Foodservice reserves the right at any time to modify, discontinue (temporarily or permanently) this Promotion with or without prior notice due to reasons outside its control (including in the case of anticipated, suspected or actual fraud). The decision of the Promoter in all matters under its control is final and binding

#### **Prizes**

- **10.** The three winners will each receive one copy of *Couture Chocolate* by William Curley sent via post to the address provided in the online form.
- **11.** Prizes are non-transferable and there is no cash alternative. Lakeland Dairies Foodservice reserves the right to substitute prizes of equal or greater value at any time.
- **12.** Lakeland Dairies Foodservice reserves the right in its sole discretion to withhold delivery of the prize until such proof of eligibility and identity has been confirmed or if such proof is not produced on request or to disqualify the entrant from the Competition.
- **13.** The prizes will be sent by Lakeland Dairies Foodservice within a week of receiving the winners' confirmation by email.
- **14.** The Masterclass Recipe Guide PDF will be available to download from Lakeland Dairies Foodservice's website upon submissions of a completed and valid entry form.

## Liability.

- 15. Lakeland Dairies Foodservice cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any entrant entering the Competition or as a result of accepting any prize. Lakeland Dairies Foodservice is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment or software, failure of any email or entry to be received on account of technical problems or traffic congestion on the Internet, telephone lines or at any web site, or any combination of these, including any injury or damage to entrant's or any other person's computer or mobile telephone related to or resulting from participation or downloading any materials in the competition. Nothing shall exclude Lakeland Dairies Foodservice liability for death or personal injury as a result of its negligence.
- **16.** Where Lakeland Dairies Foodservice has disqualified an entrant, Lakeland Dairies Foodservice will have no further liability to such entrant.
- 17. The winner may be requested to take part in promotional activity. By taking part in the Competition, you consent to your name, photographs, audio and/or visual recordings of you, and any comments made by you relating to the prize and Competition experience being used by Lakeland Dairies Foodservice for promotional, marketing and publicity purposes in any media worldwide without any fee being paid to you.
- **18.** Any personal data relating to entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to a third party without the individual's prior consent.

Data relating to entrants will be retained by Lakeland Dairies Foodservice for a reasonable period after the Competition closes to assist Lakeland Dairies Foodservice to operate future competitions in a consistent manner and to deal with any queries on the Competition.

- 19. Lakeland Dairies Foodservice (or any third party nominated by Lakeland Dairies Foodservice) may exercise its sole discretion to use the winners' name, relating to the prize and competition experience for future promotional, marketing and publicity purposes in any media worldwide without notice or without any fee being paid.
- **20.** The winners agree to engage with Lakeland Dairies Foodservice, its PR company and external media to promote the competition upon winning without any fee being paid.
- **21.** Information and personal data which is provided by entrants when they enter the competition will be held and used by Lakeland Dairies Foodservice and their suppliers and contractors in order to administer the competition.
- **22.** By submitting their personal details, the entrant agrees to Lakeland Dairies Foodservice processing those details in accordance with the purposes made known the entrant at the time of entering.
- **23.** Lakeland Dairies Foodservice shall comply with all applicable requirements of the Data Protection Act 2018, the General Data Protection Regulation, any successor legislation or other applicable law.
- **24.** For any further information about Lakeland Dairies' processing of personal data and privacy rights, please consult the Lakeland Dairies Privacy Policy available from Lakeland Dairies Foodservice website <a href="https://www.pritchitts.com/privacy-and-cookie-policy">https://www.pritchitts.com/privacy-and-cookie-policy</a>

#### Jurisdiction.

**25.** The Competition and Rules will be governed by English law and any disputes arising out of or in connection with the Competition and Rules will be subject to the exclusive jurisdiction of the courts of England.

These terms and conditions were last updated on 7<sup>th</sup> March 2023.